# PROBATION DEPARTMENT LOS PRIETOS MANUAL

Chapter No. Page 1
5131

Issue Date: 02/01/99
Revised: 06/23/21

Notes and References

### **TELEPHONE POLICY**

#### I. Access and Use

- A. Each youth is allowed one five-minute telephone call, "rights call," to each of the following a parent/guardian and attorney after being orientated and received in the dormitory and at least one telephone call per week to a parent/guardian and attorney thereafter. Youth are encouraged to maintain regular contact with parents/guardians and attorney to keep them informed of progress and to facilitate reintegration into the home upon graduation from Los Prietos Boys Camp.
  - 1. Youth are eligible to make at minimum one five minute telephone call per week to each parent/guardian.
    - a. Youth doing well in the program and earning incentives earn additional phone time.
- B. In families where the parents are living apart, the youth may call both parents each week.

#### C. Staff will:

- 1. Place the call to the parent or guardian to confirm that the youth is speaking to only the parent/guardian.
- 2. Log the date, time, phone number, and person called.
- 3. Supervise the youth talking on the phone.
- 4. Monitor the youth's demeanor for indications of receiving bad news, etc.
- 5. Document any unusual behaviors associated with phone calls via a WSR and make a referral to Behavioral Wellness when necessary.

# PROBATION DEPARTMENT LOS PRIETOS MANUAL

Chapter No. Page 2
5131

Issue Date: 02/01/97
Revised: 06/23/21

## **Telephone Access and Use (Continued)**

Notes and References

6. For no reason shall a staff allow an incoming call to be completed. Incoming calls represented as emergencies will be forwarded to the on-site supervisor.

## II. <u>Legal Services</u>

- A. Youth are allowed phone calls to their designated attorneys and assigned Deputy Probation Officers (DPO).
  - 1. Youth have a constitutional right to unimpeded access to attorneys and legal representation.
- B. Staff will place the calls, log the calls, and allow the youth to talk in a private area.

### III. Length of Telephone Calls

- A. The length of telephone calls is based on a youth's behavioral evaluation as indicated by his daily and weekly incentives earned as indicated below. The length of weekly telephone calls is determined on Friday evenings after dinner when the weekly points have been tallied and can be completed any day of the week.
  - 1. Daily Royal Ridge incentive one extra telephone call.
  - 2. Weekly Royal Ridge telephone call is 15 minutes.
  - 3. Weekly Majestic Meadow telephone call is 10 minutes.
  - 4. Weekly Transition Trail telephone call is 5 minutes.

See Chapter 5132